

IMPROVED DIRECTORY SEARCH USING ADDITIONAL INFORMATION AND RESOURCES

Abstract of the Invention

A method and system for performing improved directory assistance searches is
5 provided. A first embodiment uses genealogical information to narrow search results to
include only those listings related the genealogical relative. A second embodiment
maintains old listings and links the old listings to new listings as individuals and
organizations move from one location and/or telephone number to another. Users
searching for target listings can follow the links to determine whether information is
10 current. In a third embodiment, an accuracy indicator is used to indicate the last date on
which the listing data was likely known to be accurate. In a fourth embodiment, a
modified world wide web search is performed to supplement the directory assistance
search. A selection screen is used to allow a user to select the method(s) to be used to
perform the search.